

GLOBAL ENTRY — 2026 —

**NEW 2026
BIOMETRIC
RULES**



COMPLETE APPLICATION & INTERVIEW GUIDE



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1. WHAT IS GLOBAL ENTRY?

Global Entry is a U.S. Customs and Border Protection (CBP) trusted traveler program that expedites customs screening for pre-approved, low-risk travelers entering the United States.

Key Facts:



Key Facts

80%	\$120	85	16
Conditionally approved	Cost	Airports	International Locations
within two weeks, per CBP	for 5 years (\$24/year)	support the new Trusted Traveler App	in 6 countries
- Includes TSA PreCheck on flights departing U.S. airports - Covers air, land, and sea entry 16 preclearance locations abroad, in 6 countries			

2. 2026 UPDATES: CRITICAL BIOMETRIC CHANGES

 **EFFECTIVE DECEMBER 26, 2025**

New Biometric Requirements:

ALL non-U.S. citizens (including green card holders) **MUST have their photo captured** when entering **AND** leaving the United States.

The old age exemptions (under 14, over 79) no longer apply to photos. They still apply to fingerprints.

Data Retention:

- Non-U.S. citizens:** Photos can be kept for up to 75 years in the DHS biometric database (IDENT)
- U.S. citizens:** Photos are discarded within 12 hours, EXCEPT for Global Entry members, whose photos go into the DHS biometric database

What This Means:

- U.S. citizens:** No change to your Global Entry experience
- Non-U.S. citizens (including LPRs):** Expect a photo when entering and leaving the country
- Existing members:** No action required; changes happen automatically at kiosks

Official Source: Federal Register, 90 FR 48604 (October 27, 2025), effective December 26, 2025

3. BENEFITS & COVERAGE

✓ **Expedited U.S. Customs Processing**

(skip long lines)

✓ **TSA PreCheck Included**

(on flights departing U.S. airports)

✓ **Air Entry**

Major U.S. airports

✓ **International Preclearance**

16 locations in Canada, the Bahamas, Bermuda, Aruba, Ireland and the UAE

✓ **Land Entry**

U.S.-Mexico and U.S.-Canada borders

✓ **Sea Entry**

Select seaports

Trusted Traveler App

The new Trusted Traveler App replaced the old Global Entry app on Sept 15, 2026



4. COST & FEE STRUCTURE

Standard Fee

\$120

for 5 years (\$24/year)

Non-refundable (even if denied)

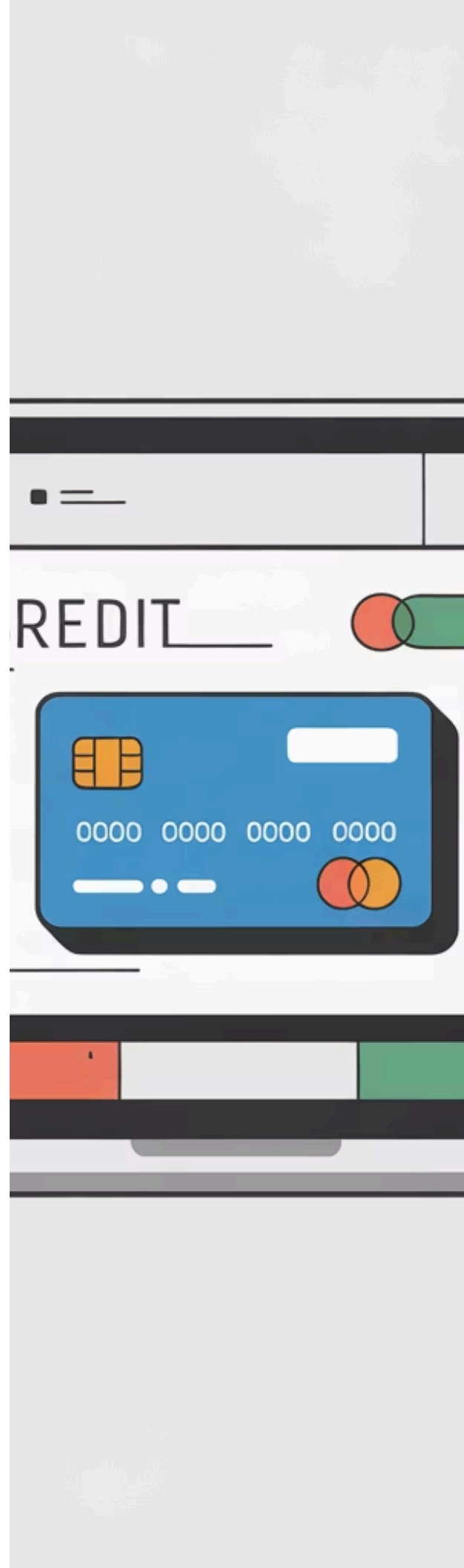
Effective October 1, 2024

Minor Fee Waiver (NEW - Effective October 1, 2024)

Children under 18: \$0 fee

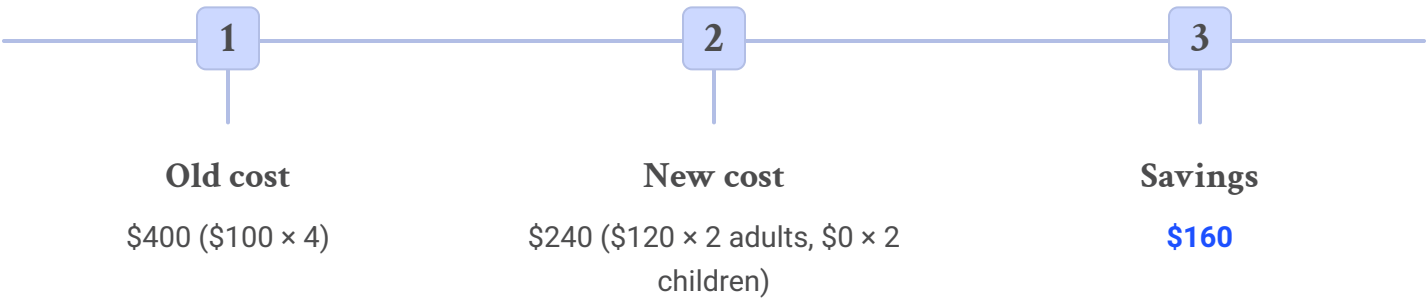
Requirement: A parent or legal guardian who:

- Is already a Global Entry member, OR
- Has a pending or conditionally approved Global Entry application



Family Savings Example

Family of 4 (2 adults, 2 children under 18):



5. ELIGIBILITY REQUIREMENTS

Who Can Apply?

- ✓ U.S. Citizens
- ✓ U.S. Nationals
- ✓ Lawful Permanent Residents (Green Card holders)
- ✓ Citizens of the following 22 countries:
 - Argentina
 - Australia
 - Bahrain
 - Brazil
 - Colombia
 - Costa Rica
 - Croatia
 - Dominican Republic
 - El Salvador
 - Germany
 - India
 - Japan
 - Jordan
 - Mexico
 - Netherlands
 - Panama
 - Singapore
 - South Korea
 - Switzerland
 - Taiwan
 - United Arab Emirates
 - United Kingdom

☐ Some partner countries add their own vetting, codes or fees before CBP's process. Choose your country on CBP's Global Entry eligibility page to see its steps.

General Requirements

 Valid passport

(keep it current on your TTP account)

 Pass extensive background check

 No violations

No customs, immigration, agriculture, or criminal violations

 Complete in-person interview

6. DISQUALIFYING FACTORS

You may not qualify if you:

 **Violated customs, immigration or agriculture law in any country**

 **Have pending criminal charges or outstanding warrants**

 **Were convicted of any criminal offense, including DUI**

 **Were denied when trying to buy a firearm**

 **Gave false or incomplete information on the application**

 **Are the subject of an ongoing investigation**

 **Are inadmissible to the United States**

 **Important:** CBP must be satisfied that you are low risk. Having TSA PreCheck does not guarantee Global Entry approval.

7. APPLICATION PROCESS (STEP-BY- STEP)

01

Apply Online

Website: <https://tpp.dhs.gov>

Time: Sign in with a Login.gov account (the site walks you through creating one)

Fee: \$120 (non-refundable)

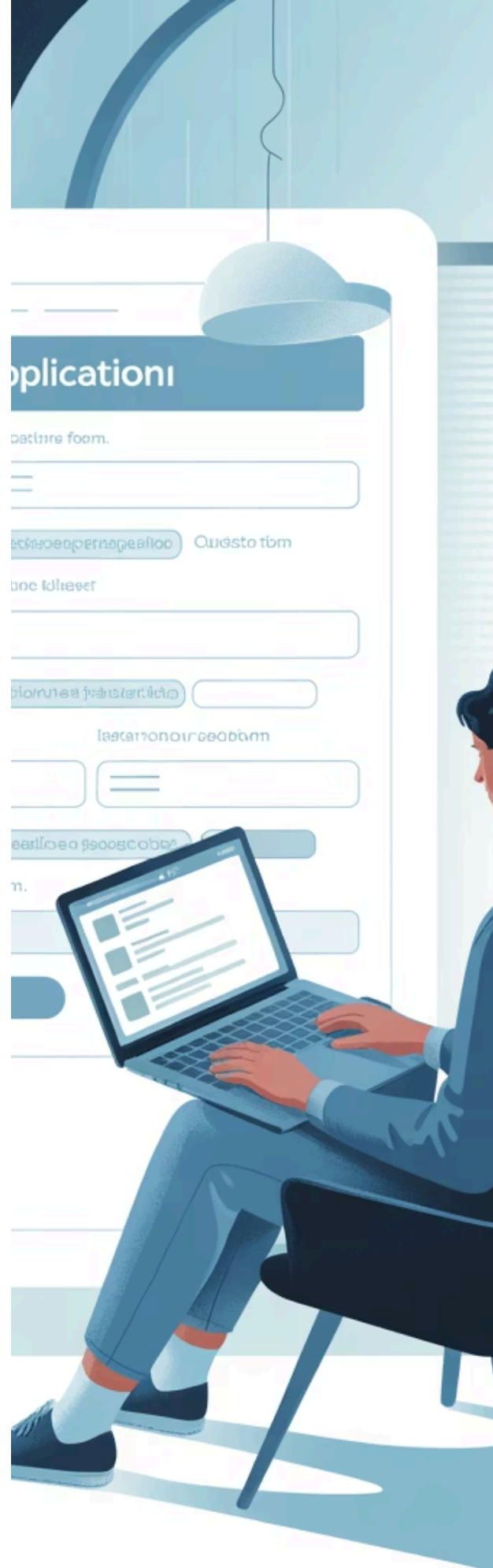
02

Complete Application

You must provide:

- 5 years of employment history
- 5 years of address history
- All countries visited in the last 5 years (except Canada and Mexico)
- Passport information
- Background questions

❏ 🚫 Be completely truthful. False or incomplete information is a reason for denial.

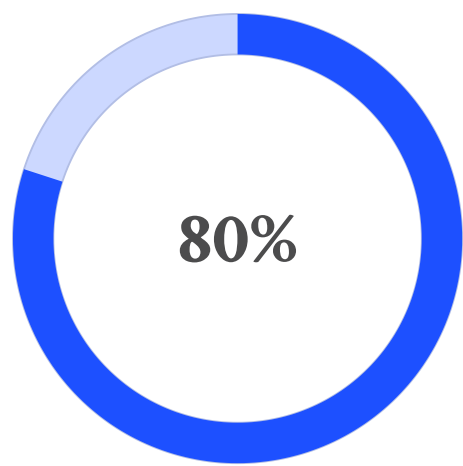


Application Steps Continued

01	02	03
Submit & Pay \$120 fee For minors under 18: Enter the parent's or guardian's membership number or application ID on the child's application to get the \$0 fee	Wait for Conditional Approval See "Processing Times" section below	Schedule Interview You have 730 days (2 years) from conditional approval to complete your interview See "Interview Options" section below

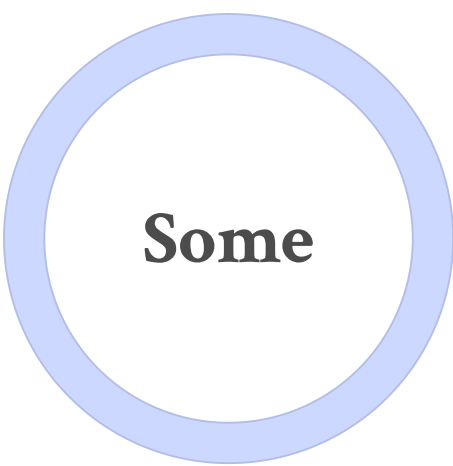
8. PROCESSING TIMES

Conditional Approval Wait Times (as of 2026):



Approved within 14 days

Most applicants



12 months or longer

Some applications, per CBP

 **Pro Tip:** If traveling internationally within 6 months, apply NOW to allow processing time.

9. INTERVIEW OPTIONS & SCHEDULING

Option 1: Enrollment on Arrival (EoA) - RECOMMENDED

What it is: Complete your Global Entry interview when you arrive at a U.S. airport from an international flight.

Benefits:

-  No appointment needed
-  No waiting months for enrollment center slots
-  Available at dozens of U.S. airports

How it works:

1. Get conditionally approved
2. Travel internationally
3. Upon return, approach the Global Entry Enrollment on Arrival desk
4. Complete the interview
5. Watch your TTP account for the final decision

Airport List: CBP Enrollment on Arrival Locations



Interview Options Continued

Option 2: Traditional Enrollment Center

What it is: Schedule an in-person interview at a CBP Enrollment Center.

Challenges:

-  Appointment availability varies by location
-  Must travel to enrollment center

How to schedule:

1. Log in to your TTP account at <https://ttp.dhs.gov>
2. Select "Schedule Interview"

Option 3: Enrollment on Departure (EoD)

What it is: Complete the interview before your flight leaves (same-day domestic or international air travelers).

CBP currently lists Miami (MIA, Concourse J) and Detroit (DTW, Building 830). Check hours before you go:

- Phone: 1-877-227-5511 (CBP Information Center)
- Website: <https://ttp.dhs.gov>

Option 4: Enrollment on Embarkation (EoE)

What it is: Complete interview at select U.S. seaports before cruise departure.

Availability: CBP currently lists Miami, Baltimore, Norfolk and Cyril E. King Airport in St. Thomas. Check cbp.gov for current hours.

10. REQUIRED DOCUMENTS

For Interview, Bring:

U.S. Citizens:

-  Valid U.S. passport
-  Driver's license or state ID
-  Proof of residency (utility bill, lease, mortgage statement)

Lawful Permanent Residents (Green Card Holders):

-  Valid passport from country of citizenship
-  Permanent Resident Card (I-551) (This IS your Green Card)
-  Driver's license or state ID
-  Proof of residency

Non-U.S. Citizens (from eligible countries):

-  Valid passport
-  Valid U.S. visa (if required)
-  Proof of current U.S. address (if residing in U.S.)

11. USING YOUR BENEFITS

International Arrivals (Air)

At Global Entry Kiosk:

1. Follow the Global Entry signs to a kiosk or touchless portal
2. Look at the camera: facial comparison confirms who you are
3. Touchless portals do not print a paper receipt
4. Answer any questions the officer asks
5. At participating airports, you can confirm your arrival in the Trusted Traveler App

Proceed to Exit:

- Follow the officer's directions to exit
- Skip regular customs lines

Trusted Traveler App:

The Trusted Traveler App replaced the Global Entry app on September 15, 2026. Members sign in with existing credentials; no need to reapply. Mobile Passport Control is a separate free app for travelers WITHOUT Global Entry.

Using Your Benefits Continued

Domestic Flights (TSA PreCheck)

Your Known Traveler Number (KTN):

- Shown at the top of your TTP dashboard and on the back of your card
- 9-digit number (called PASSID on your Global Entry card)

How to use:

1. Manually add your KTN to every flight reservation
2. Check that "TSA PreCheck" appears on your boarding pass
3. Use TSA PreCheck lanes (keep shoes on, laptop in bag, no liquids/belt removal)

 **Important:** You must add your KTN manually. It does NOT auto-populate.

Additional Benefits

Land Borders (U.S.-Mexico / U.S.-Canada)

Requirements:

-  Physical Global Entry card (arrives 2-4 weeks after approval)
-  Use designated "SENTRI" or "NEXUS" lanes (depending on border)

Sea Entry

Requirements:

-  Global Entry card
-  Available at select seaports (check with port authority)



12. MILITARY MEMBERS

Global Entry Fee:

✗ CBP lists no military fee waiver for Global Entry (\$120 fee)

TSA PreCheck:

✓ Service members: enter your DoD ID number as your Known Traveler Number, no opt-in needed.
DoD civilian employees must opt in once.



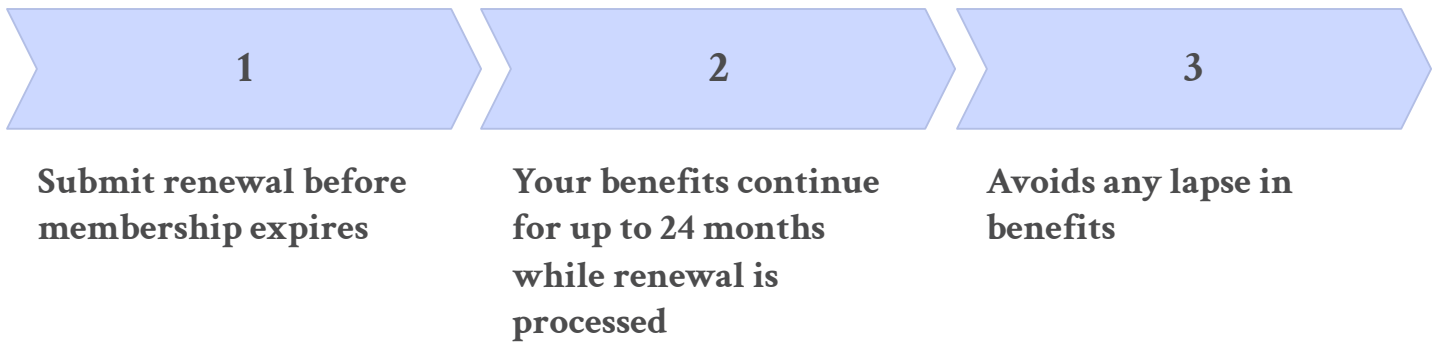
13. RENEWALS

When to Renew

- ✓ Renew 1 year before expiration date (earliest allowed)
- ✓ You have a 24-month grace period if you renew before expiration

How the Grace Period Works:

Renewal Process



Renewal Process

1. Log in to <https://tftp.dhs.gov>
2. Click "Renew Membership"
3. Pay \$120 fee
4. An interview may not be needed. If one is, some renewals qualify for a video interview

If You Miss Your Expiration Date

The 24-month extension only applies if you file BEFORE your membership expires

14. COMPLETE LOCATION LISTS

Enrollment on Arrival (EoA) Airports

Dozens of U.S. airports participate. For the complete, up-to-date list:

Location Lists

Official Link: <https://www.cbp.gov/travel/trusted-traveler-programs/global-entry/enrollment-arrival>

Check your airport and its hours on this list before you travel.

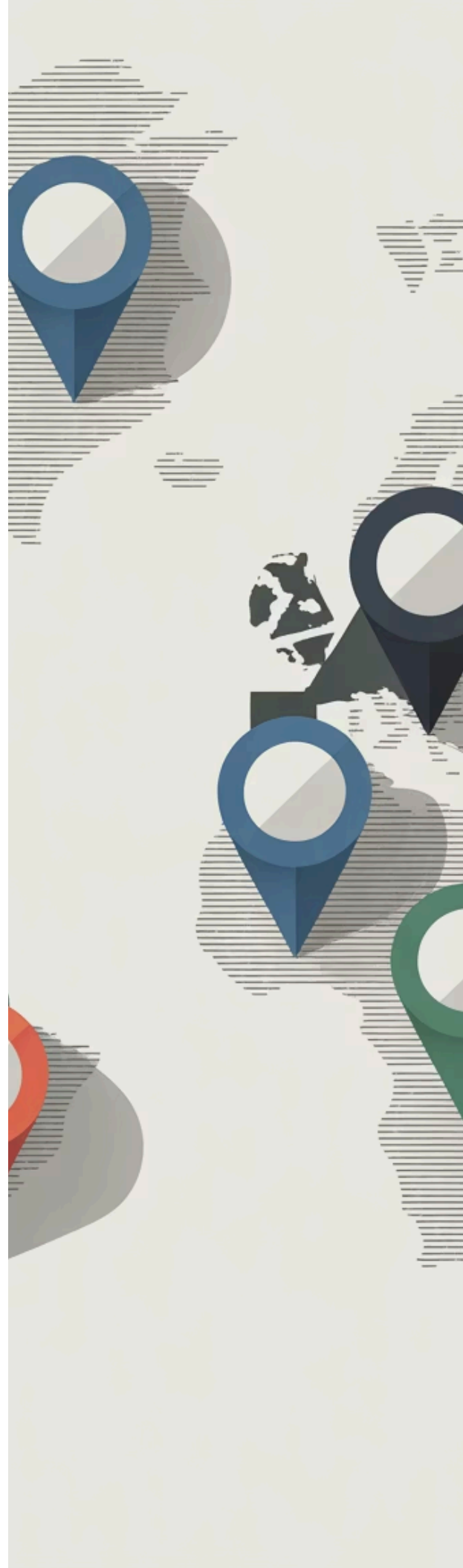
Enrollment on Departure (EoD) Locations

Available at select airports. For current locations:

- **Phone:** 1-877-227-5511 (CBP Information Center)
- **Website:** <https://ttp.dhs.gov>

Enrollment on Embarkation (EoE) Seaports

Available at select cruise terminals. Check with:



Seaport Locations

- Your cruise line
- Port authority
- CBP at 1-877-227-5511 (CBP Information Center)

15. PRIVACY & DATA RETENTION

What CBP Collects:



Passport
information



Fingerprints



Facial photograph
(biometric)



Background check
results



Travel history

Photo Retention (Effective Dec 26, 2025):

U.S. Citizens:

Photos are generally **discarded within 12 hours, EXCEPT Global Entry members' photos, which go to the DHS biometric database**

Non-U.S. Citizens:

Photos can be kept for up to 75 years in the DHS biometric database (IDENT)

Purpose: Biometric confirmation of entry/departure; national security; identity verification.

Official Source: Federal Register, 90 FR 48604 (October 27, 2025)

16. COMMON MISTAKES TO AVOID

✗ Lying or providing false information → Denial

✗ Not disclosing ALL international travel → Application denial

✗ Applying with unresolved legal issues → Denial

✗ Missing the 2-year interview window → Application cancelled, no refund

✗ Keeping the old Global Entry app → It stopped working Sept 15, 2026

✗ Not updating a new passport on your account → CBP requires a current passport on file

✗ Not adding KTN to flight reservations → No TSA PreCheck

✗ Letting membership expire before you renew → No 24-month extension



17. OFFICIAL RESOURCES

Primary Websites



Apply & Manage Account

<https://ttp.dhs.gov>



Program Information

<https://www.cbp.gov/travel/trusted-traveler-programs/global-entry>



Enrollment on Arrival

<https://www.cbp.gov/travel/trusted-traveler-programs/global-entry/enrollment-arrival>

Customer Service

- **Phone:** 1-877-227-5511 (CBP Information Center)
- **Hours:** Monday-Friday, 8:30 a.m. to 8 p.m. ET. Outside the U.S.: +1-202-325-8000. Written help: help.cbp.gov

Additional Resources

- **Trusted Traveler App:** [cbp.gov/travel/trusted-traveler-programs/trusted-traveler-mobile-app](https://www.cbp.gov/travel/trusted-traveler-programs/trusted-traveler-mobile-app)
- **DHS Biometric Entry/Exit Program:** <https://www.cbp.gov/newsroom/national-media-release/dhs-announces-final-rule-advance-biometric-entry/exit-program>

FINAL CHECKLIST

Verify eligibility

(citizenship, clean record)

Gather required documents

(passport, ID, proof of residency)

Apply at ttp.dhs.gov

Pay \$120 fee

(or \$0 for minors with enrolled parent)

Wait for conditional approval

(most within 2 weeks; some 12 months or longer)

Schedule interview

(or use Enrollment on Arrival)

Complete interview within 730 days

Add KTN to all flight reservations

Renew 1 year before expiration

Updated October 2026. Rules change: if anything here differs from ttp.dhs.gov or [cbp.gov](https://www.cbp.gov), trust the official site. For the most current information, always check <https://ttp.dhs.gov>.



ABOUT THIS GUIDE

This October 2026 update is sourced from:



**U.S. Customs and Border Protection
(CBP) official sources**



**Department of Homeland Security
(DHS) directives**



Federal Register final rules



**TTP program documentation
([ttp.dhs.gov](http://dhs.gov))**



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